



कर्मचारी राज्य बीमा निगम  
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)  
EMPLOYEES' STATE INSURANCE CORPORATION  
(Ministry of Labour & Employment, Govt. of India)



मह्यालय/HEADQUARTERS  
पंचदीप भवन, सी.आइ.जी मार्ग, नई दिल्ली -110 002  
Panchdeep Bhawan, C.I.G. Marg, New Delhi-110002  
www.esic.gov.in, 011-23604773, gmrc@esic.nic.in

File No. U-25/12/NSQ/2023-MedV(E-178406) 1138

Dated: 16-04-2026

✓ To,

Director (Medical) Delhi / Director (Medical) Noida,  
Dean, All ESIC PGIMSR's, Medical & Dental Colleges  
Medical Superintendents – All ESIC Hospitals,  
Directors, ESI Scheme, All States

NSQ-08/2026

Subject: Declaration of Drug “Not of Standard Quality” on Testing – reg

Sir/Madam

It is hereby informed that the Drug/item has been reported as “Not of Standard Quality”. The details of the drug reported NSQ is given below:

Sample taken Premises	Name of the Firm (M/s)	Item Name/ Brand Name	RC No/ Item No/ Page No	Batch No. / DO M/ D OE	Name of the Laboratory/ Report No. & Date	Reason of NSQ
ESIC Medical college & Hospital, Sanathnagar, Hyderabad	Vivimed Labs Ltd.	Wax Softner Ear Drop- Each Vial to contain: Para Dichlorobenzene 2% wlv, Benzocaine 2.7% wlv, Chlorbutol 5%, Turpentine Oil 15% wlv	142C 1234	Batch No. - 5C U01 DOM: 03/25 DOE: 02/27	The Government Analyst, Central Drug Testing Laboratory, Hyderabad CDTLH/2126/F-1547/2025-26 Dated-26/03/2026	The sample received does not conform to Manufacturers specification with respect to the test for assay for the contents of Para Dichlorobenzene, Chlorbutol, Turpentine Oil only (copy enclosed).

In context to above, it is directed to:

1. Medical Store to immediately withdrawn stock from respective sub-stores/Dispensaries/patient care area.
2. Medical Store to immediately write a letter to vendor for replacement of stock with another batch, within 15 days or to pick up stock and return the payment made other process of risk purchase to be initiated and recover cost of

- testing (if any) from the vendor.
3. Stop use of the batch of the above-mentioned item immediately which has been reported as "Not of Standard Quality".
  4. Initiate action as per relevant clause of Terms & Conditions of respective DG-ESIC Tender Enquiry/RC.
  5. Maintained record of action taken at in respective user units.

This issues with the approval of Medical Commissioner (Procurement).

Yours Sincerely,

Enclosures: As above

Digitally signed by  
Sanjiv Kochhar  
Date: 16-04-2026  
09:21:45  
Dy. Medical Commissioner  
(Rate Contract)

Copy to:

1. The Drug Controller General of India, CDSCO, CIG Road, New Delhi- 110002 (dci@nic.in).
2. Office of Deputy Drug Controller (I), Central Drug Standard Control Organization , Zonal office, Hyderabad, CDSCO Bhavan, Beside T.B & Demonstration Centre, S.R. Nagar, Hyderabad – 500038, AP. (E-mail: hyderabad@cdsco.nic.in)
- 3 Vivimed Labs Ltd., 3rd floor, North End Building, Road No. 2, Banjara Hills, Hyderabad, Telangana – 500055, (E-mail: vivek.am@vivimedlabs.com)
4. Website Content Manager with request for uploading on ESIC website.
5. Guard file